Peoria, AZ • peorialorts@gmail.com

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# **Chief Executive Officer**

Sales & Revenue Growth • Data-Driven Decision Making • Business Strategy • Leadership Development

Achieve full business potential through highly effective business strategies and management structures

Result-oriented Chief Executive Officer with proven track record of driving profitable business growth across both local and international markets. Adept at translating organizational vision into actionable initiatives.

# Servant leader dedicated to creating high-performance environment and developing new generation of leaders

Demonstrate high level of determination and work ethic with unwavering commitment to cultivating strong, long-term relationships. Exceptional supervisory, problem-solving, team building, and communication skills.

#### **CORE COMPETENCIES**

- Financial Management
- Strategy Development
- Cross-Functional Leadership
- Customer-First Culture
- International Supply Chain Management
- Production Process Improvement
- Multi-Site Management

# PROFESSIONAL EXPERIENCE

# A.F. Lorts Company, Inc.

Goodyear, AZ

Family-owned domestic furniture manufacturer with total of 300 employees and \$28 million in revenue.

## Chief Executive Officer | 2004-2022

Oversaw all company functions and operations.

- \$18 million revenue growth earned through targeted expansion of product line and controlled growth into additional territories worldwide while promoting differentiation of organization's customization abilities.
- 500% boost in sales and production gained by operating six different full- and part-time sites.
- Spearheaded effort to build hospitality distribution business that totaled 60% of revenues in 2022 by hiring industry executive with 20 years of experience.
- Tripled repeat business and increased average yearly volume per customer five-fold through development of positive company culture centered around first-class customer experience.
- **40%** production increase earned by creating hybrid import/domestic production model.
- Increased production capacity 84% and achieved solid balance sheet by purchasing large facility that supported company growth.
- 20% reduction in finishing costs and 3-4% overall gross profit increase realized through creation of efficient, state-of-the-art wood finishing room.
- Accomplished diverse means of production by developing mutually beneficial relationships with factories across Mexico, Philippines, and China.

#### Chief Marketing Officer | 1999-2003

Managed group of six independent sales representatives. Oversaw website development, product catalog production, and national ad campaigns. Tracked sales orders for production forecasting. Supervised customer service staff.

- 300% sales growth accomplished by managing product development for dozens of SKUs introduced to product line every six months.
- Expanded sales territory from 40% to 90% coverage through international territory visits.
- \$3 million annual revenue increase earned by coordinating international trade show events six times per year.

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- Boosted gross profit from 26% to 33% through initiation of innovative pricing strategies.
- Raised net profit by 15% by producing accurate forecasting models for budgeting purposes.
- Rebranded company to yield consistent marketing messaging, including logos, catalogs, and website.

#### Additional Career Experience

### Chief Financial Officer | A.F. Lorts Company, Inc.

Goodyear, AZ

- Hand selected to manage company's finances as it entered next stage of growth.
- 20% reduction in maintenance expenses, 20% improvement in throughput, and 15% decrease in order processing time achieved through team building and collaboration.
- Reduced Days Sales Outstanding (DSO) from 75 to 40 days, improved inventory turns from eight per year to two, and significantly improved company's cash flow to support operations and meet obligations.
- Lowered accounting closing period from 25 to five days through creation of cycle counting inventory system that reduced purchasing paperwork flow and digitized monthly journal entries.
- Improved retention and revenue generated per customer by revising customer service process to increase staff accountability.

**EDUCATION** 

Bachelor of Science
in Business Administration and Management
Northern Arizona University