

Stewart C. Weaver

MBA, PMP, CSM

<https://careerwebfolio.com/stewart-weaver/>

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SENIOR IT OPERATIONS EXECUTIVE

Achieving dramatic and sustainable global business improvements from position of strength, focus, and results at the intersection of technology, business challenges, and operations. Successful in fast-paced, deadline-driven environments dedicated to quality and customer service. In-depth experience in collaboration, IT solutions, planning, enterprise architecture, sourcing optimization, and employee engagement. Ability to grasp the corporate vision, translate it into IT priorities, communicate the vision, focus staff, build rapport, and facilitate organization-wide progress and accomplishment. Realizing goals and objectives through expertise in:

Professional Competencies

- Complex Global Program / Project Management
 - Process Methodology Analysis & Improvement
 - Innovating Technology & Business Solutions
 - Cross-functional Collaboration & Leadership
 - Global Team Development & Deployment
 - Vendor/Partner Global Relations & Negotiations
 - Performance & Quality Improvement / Metrics
 - Optimizing Customer / End-user Experience
 - Strategic / Tactical IT Planning & Execution
 - High Volume / Co-Location Management
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EXECUTIVE EXPERIENCE

AOI Business Consulting LLC

Atlanta, GA

Managing Partner | February 2019 – Present

Lead the business development and management of AOI's information technology client portfolio which includes healthcare start-ups, small to medium companies, non-profits and government. Responsible for building and maintaining positive rapport with executive teams and key stakeholders, serving as a trustor advisor in the development and implementation of a technology strategies that align with the business objectives. Partnering with clients and their teams on digital transformation, ERP implementation, cloud computing, data analytics & business intelligence initiatives. Support clients and their teams in the assessment and strategic planning for network infrastructure, security, regulatory compliance, disaster recovery, and business continuity. Assist clients with technology vendor relationship management, contract negotiations. Ensures that client engagements result in maximum success, enhanced business enablement and value-add outcomes.

- Supported health-tech startup to obtain MVP needed for future releases of 'Doc in a box' solution being deployed across US. Trusted Advisor engaged in the selection of development team members and coding platform.
- Served as the technical subject-matter expert for B2B video conferencing solutions provider. Help developed the go-to market strategy for 3 tier model launch approach.
- Perform a technical assessment of mid-size manufacturing company. Identified opportunities to improve operational efficiencies with infrastructure upgrades and analog (phone) to VOIP replacement.

Georgia Department of Public Health

Atlanta, GA

Chief Information Officer & Chief Technology Officer | 2016-2019

Lead the strategic and operational management of technology supporting the Georgia Department of Public Health (DPH). Key responsibilities include enterprise architecture governance, technology innovation of a centralized EHR, strategy and roadmap development, software development technology, process and design standards, close coordination of operational technology (OT), information technology (IT) strategy and execution, cybersecurity, operational management, and optimization of infrastructure.

- Defined the information security strategy and developed / communicated the 36-month IT security roadmap.
- Led network technology architectures, standards, and best practices and delivered a high performance, highly secure wireless network infrastructure that supported enterprise business.
- Introduced Qlik data analytics & data integration solutions to the Office of Cardiac care to build a registry focused on improving outcomes and reducing death burden from cardiovascular disease.
- Introduced Azure cloud platform as a solution for internal / external partners deploying new web application frameworks (e.g. Linux, OWIN / Katana, Docker, Couch DB).

- Spearheaded a large effort reducing the operating budget, retiring 1,100+ antiquated analog phone systems, and successfully deploying a HVS VoIP solution across Georgia's Public Health Corporate and Laboratory Campuses.
- Led Cherwell ITSM software vendor/partner negotiations to transform existing IT helpdesk department into an IT Service Delivery and Support function.

eWorldwide Consulting

Atlanta, GA

Business Strategy Consultant | 2014-2016

Consulted as an expert on project delivery and integration of IT strategy, process, and technology in approaches that helped modernize infrastructure to enable more efficient operations, promote accountability, and optimize performance.

- Presented AWS Elastic beanstalk platform as a solution for customers deploying new web application frameworks (e.g. ROR and PHP files) to resources for with limited IT development expertise.
- Implemented project governance for a North American-based firm in which US-based team members drove initiatives.
- Achieved scalability objectives and exceeded service levels through the design and implementation of a digital resilience program across the global technology footprint.

Intercontinental Hotels Group

Atlanta, GA

Director of Global Operations | 2007-2014

Led a 110+ member global organization overseeing the technology portfolio for the North and South Americas region, collaborating with management to ensure optimal efficiencies, and coaching cross-functional teams for a UK-based company that owned, managed, franchised, and leased hotels and resorts under multiple brands worldwide.

- Ensured continuous operation of a \$6 billion business by leading migration of reservation systems to two new co-location facilities to address primary and disaster recovery needs.
- Developed / deployed 36-month roadmaps using best practices to align resources to initiatives ensuring successful delivery of projects.
- Led quality controls and enforcement of all security policy and practices as related to data and VoIP / voice elements, included adherence to published architecture standards and development of detailed engineering standards.
- 27% reduction in annual P&L spends achieved through diligent allocation of limited capital to improve technology use and enhance operational leverage.
- Boosted team performance by initiating training programs centered on Agile learning, SCRUM, and fundamentals of project management.
- Worked with the architecture team to define an overall technology strategy and roadmap for data and voice networks.
- Increased market penetration for the sales and marketing team by implementing a CRM solution that accelerated the number of targeted campaigns for hotel owners and franchisees.
- Improved management decision-making capability by executing a new data warehouse technology that provided superior customer tracking and trend analysis.

Intercontinental Hotels Group

Atlanta, GA

VP Enterprise Systems Engineering | 2010

Interim role prior to onboarding of a new hire managing a \$35 million enterprise engineering budget and 115+ member global organization overseeing complex system preparation and design for small cell, fiber networks, and Wi-Fi Systems.

- Guided the platform architecture team to migrate 350+ physical servers to virtual environments (IAAS / PAAS) across seven data centers around the world.
- \$6.5 million in operating cost saved in three years by directing migration of 24,000+ global users from Microsoft Exchange to Google Apps enterprise mail.
- Created a self-service VM environment (IAAS) for business partners to drive proof of concepts that assessed feasibility of solutions and demonstrated methods to leverage new technology for increasing product delivery time to market.
- Managed a team of highly motivated network engineers driving the overall engineering and architecture of data and voice network infrastructure services and transforming the team to support business goals through agility and efficiency.
- 11% saved in power in year one with reduced footprint by aligning IT capabilities with business requirements and collaboratively building a framework for virtualization of legacy systems.
- Evaluated disruptive network technologies and develop plans for operationalizing them.
- Developed partnerships with key vendors acting as beta testers for advanced system innovations that saved tens of thousands of dollars in software / hardware costs.

Intercontinental Hotels Group

Atlanta, GA

Senior IT Project Manager | 1999-2007

Directed multiple concurrent high profile, technically complex, unique projects and network-related initiatives such as infrastructure technology projects, software development / deployment efforts, and vendor contracts up to \$20 million within a 40+ member indirect organization.

- Originated architectural principles / guidelines using Zachman's framework at six Continents Hotels (formally Bass Hotels & Resorts).
 - Mentored cross-functional team members in preparation for technical and or line management roles.
 - Collaborated with the procurement team to initiate and develop RFIs, RFQs, and RFPs for hardware / network technology solutions.
 - Reduced the operating budget and streamlined enterprise tools used in data center operations to support all campuses by developing a technology resource model.
 - Leveraged key relationships to design solutions for infrastructure challenges at zero cost for backup / recovery environments and production database issues.
 - 13% expense reduction for travel and lost work hours gained by leading the implementation of CTS3000 Telepresence solutions across Americas, UK, and Singapore regions.
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EDUCATION

Executive MBA in Strategy and Finance, Georgia State University, Atlanta, GA

Bachelor of Science in Computer Information Systems, DeVry Institute of Technology, Atlanta, GA

PMP (Project Management Professional), PMI & **CSM** (Certified Scrum Master), Scrum Alliance Organization

ITSMF (Information Technology Senior Management Forum), Member

The Enterprise Architecture Network, Member | **GeorgiaCIO Advisory Board Member** | CIO Forum, Member
Cyber Strategy **Advisory Board Member**