

SCOTT L. WILKS

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SENIOR BUSINESS PROCESS ENHANCEMENT EXECUTIVE

Continuous Performance Improvement • Profitability Intuition • Best Practices Leveraging

An Established, Demonstrated Expert in the Design and Application of Business Processes that enrich productivity, curtail operational costs, and make gainful change possible and lasting. Confident in confronting chronic, silo-bred dilemmas with visionary solutions that frequently involve applying seemingly inappropriate remedies in ingenious ways. Effective inspiring commitment and dedication to achieve notable objectives within teams from differing disciplines by employing a consultative, collegial management style, lean-practices acumen, and pragmatic decision-making. A subject-matter expert frequently selected to address and educate international gatherings. Sophisticated in applying the mechanics of top- and bottom-line growth and driving projects to deliver maximum ROI.

CORE COMPETENCIES

Lean Principles Application | Configuration / Change Management | Business Process, Policies, Procedures
Quality & Operating Systems Enhancement | Teaching / Training / Mentoring | Turnarounds / Restructuring
Dynamic, Informative Communicator | Team Leadership & Building | Documentation / Metrics

PROFESSIONAL EXPERIENCE

Aptiv (formerly Delphi Automotive) – Global Operations | Troy, MI 2006 – 2020

A \$24.5 billion automotive component parts manufacture with 150,000 employees in seven international divisions.

Corporate Business Process Manager and Change Leader

Managed the corporate enterprise operating system and led the Corporate Change Review Board driving continuous improvements to business processes, price/launch improvements, and compliance initiatives as well as producing significant cost savings and working capital gains.

- **\$117 million in first-year memo improvements recorded** by designing and instituting a corporate change management process eventually optimizing 140 corporate business processes impacting all functional groups.
- **Created instructional materials and led train-the-trainer seminars** as the vanguard supporting global introduction of a new enterprise operating system (EOS) affecting users and processes across the corporation.
- **Guided development of the inaugural SharePoint-based website** by collaborating with user groups and IT to upgrade processes and tools allowing 80,000 global employees to correctly manage changes and vault corporate, divisional, and site procedures detailed in 50,000 documents in 20 languages.
- **Reduced inordinate administrative waste** by eliminating hundreds of outdated management processes and optimizing alternatives through replacement of legacy controls with a lean enterprise operating system.
- **Selected as key-note speaker** at three successive international conferences and presenter at three auxiliary annual events. Serve as an automotive-industry representative on the CM2 / IPX Global Congress.
- **Volunteered consulting, training, and mentoring efforts** as a CM2 subject-matter expert with the military and companies involved in defense, aerospace, agriculture, medical, automotive, and power and water.

Delphi Automotive - Powertrain Division – Engineering Operations | Troy, MI 2001 – 2006

Manufactured ≈\$6 billion of powertrain components in a worldwide manufacturing network.

Divisional Engineering Change Manager

Led a staff of five direct and 50 indirect reports in four states in development and implementation of the CM2-based change management process. Controlled the division's engineering documentation and repositories.

- **Authored a CM2 process that recorded zero change-related quality issues** across more than 5,000 annual engineering change orders involving 25 product lines from 75 international factories and 15 technical centers.

- **Directed a team of 44 direct-and-indirect members in the multi-million-dollar installation** of a CM2-based electronic bill of materials saving millions in legacy IT maintenance costs and change-related expenses.
- **Produced the divisional change management process and supporting IT tools**, wrote training materials incorporating CM2-based value-added elements, and instructed leadership, executives, product groups, and change boards from around the world in proper and effective use.
- **Received four executive staff recognition awards** for steering global task teams in meeting change management and customer quality improvement goals.
- **Replaced a battery of independently operated legacy change-management systems** with a universal alternative in plants and engineering centers around the globe.

Delphi Automotive – Powertrain Division / Air Fuel Business Team | Flint, MI

1998 – 2001

Divisional Lean Engineering Manager

Responsible for generating cost savings and time-to-market reductions through business and operational process improvements by initiating lean projects within the engineering and functional support groups. Contributed to the internal system used to manage all lean-focused programs and oversee the entirety of related methodologies for the organization.

- **\$3 million in administrative expenses avoided** by designing and shepherding use of an updated engineering / purchasing quotation process that streamlined product development, shortened launch schedules, and assisted purchasing groups in reaching material cost-savings goals.
- **20+ cross-functional business processes optimized** using lean precepts, value stream mapping, A3-kaizen, and practical problem-solving tools and axioms to assist in meeting cost-saving targets.
- **Facilitated evolution of a lean culture** by collecting and summarizing all conventions in a common web-based resource increasing global access and broader, more-consistent application.
- **Recognized as an industry pacesetter** for applying lean concepts to the reengineering of business processes through the receipt of two corporate executive staff awards.
- **20% reduction in time-to-market for new products achieved** by applying, for the first time, lean methodology to engineering processes and introducing set-based concurrent engineering techniques to the division.

EDUCATION / PROFESSIONAL DEVELOPMENT / CERTIFICATIONS

Bachelor of Science

in Electrical Engineering

Minor: Computer Engineering, Applications, and Software Development

Michigan Technological University



Lean Principles • Project Management • Quality Management Systems • Enterprise Operating Systems

Configuration Management 2 • Executive Mentoring & Leadership

Configuration Management 2 Professional Certification • Global IPX CM2 Congress, *Member*